

2022

Nebraska Association for Home Healthcare and Hospice Annual Conference

November 1-2, 2022

Attendee Registration
Younes Conference Center North
707 W Talmadge, Kearney NE 68845

An application has been submitted to Iowa Western Community College Iowa Board of Nursing Provider #6 for contact hours and is pending approval.

Hotel Accommodations

Younes Conference Center North - Kearney, NE
Book by October 3 for Discount Rate

Younes Conference Center North, 707 W. Talmadge Street, Kearney, NE, is providing accommodations for NAHHH 2022 Annual Conference attendees.

Room rate is \$135/night, plus any applicable state or municipal taxes, fees, or assessments.

To reserve a room call (308) 238-7000 and ask for a room in the "NAHHH Annual Conference" room block. The number of rooms are limited, so book now.



[Click Here to](#)
[Register Online](#)

Nebraska
Association For Home
Healthcare and Hospice

NAHHH Annual Conference Agenda

Home Health

Hospice

Personal Care Home Care

Tuesday, November 1, 2022 - Annual Conference

8:00 am - 9:15 am	Welcome and General Session: A Piece of the Puzzle ... Eight Traits of a Quality Teammate presented by Kevin Kush
9:15 am - 9:30 am	BREAK
9:30 am - 12:00 pm	Home Health Legislative and Regulatory Updates presented by Katie Wehri and Calvin McDaniel from NAHC
9:30 am - 12:00 pm	The Perspectives of a Hospice Physician presented by Dr. Bob Bleicher from HoriSun Hospice
9:30 am - 10:30 am	National Personal Care Workforce Data Study presented by Maggie Keen from MissionCare Collective
10:30 am - 12:00 pm	Set Your Mind for Creativity and Collaboration presented by Tim Matacio
12:00 pm - 1:15 pm	Annual Business Meeting and Awards Presentations with Lunch
1:15 pm - 3:15 pm	Mentoring, Preceptoring and Professional Development; Strategize, Launch and Manage for Success presented by Kim Garcia from Hillcrest Home Care
1:15 pm - 3:15 pm	Hospice Legislative and Regulatory Updates presented by Calvin McDaniel and Katie Wehri from NAHC
1:15 pm - 4:00 pm	Marketing and Caregiver Recruiting Trends and Strategies presented by Caleb Donovan, Jeremy Starkel, Kristin Starkel and Gladys Starkey from Right at Home, and Rob Czaplewski and Kim Grabenstein from Angels Care Progressive Home Health
3:15 pm - 4:00 pm	Networking Break
3:15 pm - 3:30 pm	Break
3:30 pm - 4:30 pm	Macy Catheters and Routes of Medication Administration presented by Amanda Matthew from AseraCare Hospice
4:00 pm - 6:00 pm	Exhibit Hall with Hors d'oeuvres
6:30 pm - 8:30 pm	Casino Night with Food Stations and Bar, NAHHH PAC fundraiser

Wednesday, November 2, 2022 - Annual Conference

8:00 am - 10:30 am	Unraveling Medicare Clinical and Billing Requirements: CGS Home Health and Hospice Updates presented by Nykesha Scales and Tanith Heesch, RN
8:00 am - 10:00 am	HCBS Waiver Developments presented by Karen Houseman and Colin Large from the Nebraska Department of Health and Human Services joined by Jennifer Quigley and Betty Smith from Liberty Healthcare Corporation
10:00 am - 10:15 am	Break
10:15 am - 12:00 pm	Safety in the Work Place presented by Barbara Citarella
10:30 am - 10:45 am	Break
10:45 am - 12:00 pm	Palliative Care and Transitioning Home Health Patients to Hospice presented by Cindy Kathman, Ashley Pavelka-Smidt, Anita Lounsbury and John Mueller from Mary Lanning Home Care and Hospice
10:45 am - 12:00 pm	Growth Mapping in Hospice presented by Shelia Zelazny from Tabitha
12:00 pm - 1:00 pm	Home Health, Home Care, and Hospice Networking Roundtables with Lunch

In order to receive a Certificate of Completion:

1. Register for the conference and pay the \$5 contact hours (CE) fee.
2. Attend the conference.
3. Complete an evaluation form for sessions attended.
4. Register your contact hours (CE) through an online portal provided by the Iowa Western Community College Board of Nursing Provider #6 by November 9, 2022.

NAHHH OASIS-E Conference Agenda

OASIS - E Conference

Tuesday, November 1, 2022 - OASIS-E Conference	
8:00 am - 9:15 am	Welcome and General Session A PIECE OF THE PUZZLE, Eight Traits of a Quality Teammate presented by Kevin Kush
9:15 am - 9:30 am	BREAK
9:30 am - 12:00 pm	OASIS-E Conference presented by Michelle Horner BSN, RN, HCS-D, HCS-O, HCS-H from McBee Associates
12:00 - 1:15 p.m.	Annual Business Meeting and Awards Presentations with Lunch
1:15 pm - 4:00 pm	OASIS-E Conference presented by Michelle Horner BSN, RN, HCS-D, HCS-O, HCS-H from McBee Associates
4:00 pm - 6:00 pm	Exhibit Hall with Hors d'oeuvres
6:30 pm - 8:30 pm	Casino Night with Food Stations and Bar, NAHHH PAC fundraiser
Wednesday, November 2, 2022 - OASIS-E Conference	
8:00 am - 12:00 pm	OASIS-E Conference for clinical staff (continued) presented by Michelle Horner BSN, RN, HCS-D, HCS-O, HCS-H from McBee Associates
12:00 pm - 1:00 pm	Networking Roundtables with Lunch
1:00 pm - 5:00 pm	OASIS-E Conference for clinical staff (continued) presented by Michelle Horner BSN, RN, HCS-D, HCS-O, HCS-H from McBee Associates
Thursday, November 3, 2022 - OASIS-E Conference	
9:00 am - 11:30 am	COS-C Exam proctored by OASIS Answers (Optional)

Michelle Horner

Michelle Horner RN, HCS-O, HCS-D, HCS-H, is the Manager of Post-Acute Education with McBee. She has more than 25 years of experience in healthcare with an extensive background in critical care and home care. She currently specializes in Quality, Clinical and Regulatory Consulting and Education. Michelle develops and provides education to both internal staff and external clients. She has produced and presented live national and internal webinars. She travels to provide custom on-site client education programs. Her expertise regularly appears in the Decision Health Diagnosis Coding Pro. Michelle consults with clients on process improvement projects as well as analyzing and improving outcomes and Star ratings. Michelle works with clients and staff to identify and create custom educational programs.



OASIS-E Conference

This is a comprehensive 2-day overview of the new OASIS-E. The focus of the course is on the overall impact that OASIS-E has on quality and reimbursement in relation to PDGM, Star ratings, and VBP. Michelle will review which OASIS-E items are new, what has been removed, and why! Discussion will also be held on the OASIS-E item intent, tips for scoring, time points completed, as well as the most up-to-date guidance. Michelle will also delve into CoP changes, QRP changes, 30-day time point considerations, and the challenges of deciding which OASIS timepoint to complete like Transfer vs. Discharge. Many Q&As will be covered as well as practice scenarios to ensure you have a solid understanding of the new OASIS-E!

OASIS-E Conference Learning Objectives

1. Understand the overall impact of OASIS.
2. Identify the initiatives that contributed to the culmination of OASIS-E and an overview of changes.
3. Identify changes to the Conditions of Participation and QRP.
4. Discuss 30-day time point considerations.
5. Identify the new OASIS-E items added in sections A through D.
6. Identify the new OASIS-E items added in sections E through GG.
7. Identify the new OASIS-E items added in sections H through Q.



COS-C EXAM

Paper & Pencil (P&P)

E



Certificate for OASIS Specialist-Clinical Exam

The Certificate for OASIS Specialist-Clinical (COS-C) Exam is a voluntary certificate examination for those interested in demonstrating and establishing their expertise and commitment to OASIS data accuracy. Administered the day following the Blueprint for OASIS Accuracy training, the scope of the COS-C exam is similar to the Blueprint workshop agenda, covering current CMS OASIS data collection rules and guidance related to OASIS time points, regulations, patient populations, and OASIS item-specific scoring.

Candidates who successfully pass the examination are awarded the COS-C designation.

Call OASIS Answers, Inc. at (425) 868 - 2304 or visit oasisanswers.com to learn more or to register for the COS-C examination.

Secure a spot by registering at least one week in advance. Onsite exam registration may not be available. You can also complete and email or fax the application on page 5.

KEARNEY, NE

Younes Conference Center North
707 West Talmadge Street
Kearney, NE 68845

NOVEMBER 3, 2022

Registration 8:15 am - 8:45 am
Must be seated by 8:45 am
Testing 9:00 am - 11:30 am

EXAM REGISTRATION FEE:

Initial Exam: \$300
Renewal Exam: \$250

Register online at
oasisanswers.com



OASISanswers

NAHHH COS-C Exam Information

CERTIFICATE FOR OASIS SPECIALIST – CLINICAL EXAM

The scope of the COS-C exam includes CMS rules and instructions related to the OASIS time points, regulations, patient populations & OASIS item specific scoring. The exam is open book, consists of 100-multiple choice questions and testing time is 2.5 hours.

Candidates are allowed to bring ANY paper-based OASIS reference materials into the examination including, but not limited to, CMS Core OASIS Documents, OASIS Guidance Manual, CMS OASIS Q&A's, and an Instant OASIS Answers book.

Check In Requirements

Candidates must bring 2 forms of Identification.

- At least one government-issued ID required e.g Driver's license, Passport, Military ID, Green card. This ID must be current/unexpired and contain a photo and signature.
- The second form of identification must display your name. Employment or Student ID card, Social Security card or credit card are acceptable as secondary ID.

[Exam Preparation | OASIS ANSWERS](#)

COS-C EXAM APPLICATION



OASISANSWERS™

simplifying the complex

PAPER & PENCIL TEST

Registration also available at oasisanswers.com

PLEASE CAREFULLY PRINT WHEN COMPLETING THE FORM BELOW.

ALL REGISTRATION PAYMENTS MUST BE RECEIVED PRIOR TO A CANDIDATE SITTING FOR ANY EXAM. **NO EXCEPTIONS!**

Paying by credit card? Complete form and fax to 425.868.5484.

Paying by check? Make checks payable to OASIS Answers.

Mail with form to: PO Box 2768, Redmond, WA 98073.

COS-C EXAM LOCATION - CITY:

STATE:

EXAM DATE:

CANDIDATE'S FULL NAME:

As you would like it to appear on your certificate. PLEASE PRINT!

CANDIDATE'S E-MAIL ADDRESS:

Must be unique! For confirmation and to verify exam history.

WORK _____

PERSONAL _____

CANDIDATE'S DATE OF BIRTH (DAY / MONTH / YEAR):

AGENCY / COMPANY NAME:

CANDIDATE'S ADDRESS:

Where your results are mailed. Please indicate address type. (Street, City, State, Zip Code)

WORK HOME

CONTACT PHONE:

WORK HOME CELL

ARE YOU A CURRENT COS-C? YES NO

HAVE YOU TAKEN THE COS-C EXAM BEFORE? YES NO

SELECT YOUR REGISTRATION RATE:

*Registration is discounted by \$50 if the exam is preceded by OASIS Answers' "Blueprint for OASIS Accuracy" Workshop.

INITIAL EXAM

RENEWAL EXAM**

Regular registration rate

\$300

\$250

**Renewal rates available only to active COS-C's

"Blueprint" exam discounted rate*

\$250

\$200

CREDIT CARD TYPE: AMEX MC VISA

EXPIRATION:

/

ZIP CODE:

CARD NUMBER:

CSC CODE:

NAME ON CARD:

SIGNATURE:

CANCELLATIONS/TRANSFERS: Exam Registration fee is non-refundable. Transfer or product credit will apply.

Speakers

Purpose Statement:

Connect with home care, home health and hospice professionals across Nebraska to network and learn. Attend our Annual Business Meeting to receive updates on how the association is serving you and join us in recognizing award recipients. You'll receive the latest federal regulatory and legislative updates; prepare for OASIS-E implementation; learn new ways to care for hospice patients with a variety of healthcare needs; learn about the latest workforce trends; take away new ideas for caregiver marketing and recruiting; implement the latest clinical and billing requirements; get questions answered about serving Medicaid waiver clients; learn how to implement a mentoring, precepting and professional development program; develop a plan for transitioning home health patients to hospice; and much more. Meet with our industry partners in the exhibit hall to learn about the latest products and services to serve clients and patients.

Dr. Bob Bleicher

Bob Bleicher MD, was born into a family of physicians and nurses from Omaha. He has practiced medicine in Lincoln for more than 30 years and has 25 years of hospice medical direction. He has strong beliefs in compassionate care with attention to patients' and families' physical, emotional, social, and spiritual needs. He is board certified in Hospice and Palliative Medicine, Internal Medicine, and Pulmonary Medicine.



The Perspectives of a Hospice Physician

Dr. Bob Bleicher will provide perspectives from his extensive career providing hospice medical direction. Dr. Bleicher will address a potpourri of topics including the types of dementia in hospice-eligible patients, causes of agitation and different types of delirium in hospice patients, recognizing end-state heart, renal and lung diseases among the hospice population and how to make local coverage determinations and classify hospice-eligible patients.

Barbara Citarella

Barbara Citarella is the founder of the award-winning company RBC Limited, a healthcare and management company, specializing in healthcare operations including disaster preparedness, strategic planning, leadership support, and corporate compliance with regulatory requirements. She is a founding member of the Mu Epsilon Chapter of Sigma Theta Tau, the International Honor Society of Nursing. She currently serves as a subject matter expert for the U.S. Assistant Secretary of Preparedness and Response program ASPR TRACIE and her guidance documents have been used during the COVID pandemic by various state governors, the CDC and federal government agencies. Barbara is the only nationally recognized expert for disaster preparedness and pandemic in the home health and hospice arena.



Safety in the Work Place

More and more home care and hospice workers are expressing the feeling of being unsafe whether it is traveling to a home, leaving their vehicle to gain entrance to the patient home, and in some cases within the patient's home. Community care providers have seen an increase in violent experiences with guns in the home, drugs, racism, public transportation, sexual harassment and sexual assault. OSHA's General Duty Clause from the OSHA Act of 1970 requires that, in addition to compliance with hazard-specific standards, all employers provide a work environment "free from recognized hazards that are causing or are likely to cause death or serious physical harm." This session will expand upon, and highlight, the role agencies play in developing a safe well as developing education for staff on self protection.

Rob Czaplewski

Rob Czaplewski is an account executive at Angels Care Progressive Home Health. Rob has 10 years of experience in healthcare business development and in Congressional and political campaign relations. Rob earned his bachelor's degree from the University of Nebraska-Lincoln and has seven years of experience in advertising agency account management.



Caleb Donovan

Caleb Donovan is the Marketing Coordinator for Right at Home Central Nebraska after transitioning from Healthcare Recruiter to Marketing. Caleb helps with marketing and recruiting coaching and experience in social media recruitment, sales and customer service.



Kim Grabenstein

Kim Grabenstein, MS, BSN, with Angels Care Progressive Home Health has 26 years of experience as a nurse, earning her diploma from the Bryan School of Nursing in 1996. After earning a Bachelor's of Science degree in Nursing the following year from Nebraska Wesleyan University and a Master's of Science in Health Care Administration in 2000, Kim has worked in nursing management for nearly 15 years. She has been involved in home health and hospice nursing for seven years.



Jeremy and Kristin Starkel

Jeremy and Kristin Starkel are the Owners of Right-at-Home Norfolk, Columbus and Grand Island, NE. Jeremy grew up in Norfolk and Kristin in Tilden, NE. They are very passionate about home care to help Nebraskans stay independent in their homes as long as they are able to do so.



Speakers

Prior to moving back to Norfolk to start Right-at-Home in 2019, the couple lived in Omaha. Kristin worked as a Dental Hygienist and Jeremy worked for the University of Phoenix as the Director of Recruitment for 8 years prior to being a Recruiting Branch Manager for the second largest Medical Staffing Firm in the country. Right-at-Home is also a member of the Home Care Association of America, Nebraska Healthcare Marketers and Norfolk, Columbus and Grand Island Chamber of Commerce.

Gladys Starkey

Gladys Starkey is the Marketing Coordinator for Right-at-Home Northeast Nebraska. Gladys specializes in educating the community about Right-at-Home services. She has experiences in customer service, sales, networking and social media marketing.



Marketing and Caregiver Recruiting Trends and Strategies

Staffing challenges remain among the highest priorities in the personal care, private duty sector. This session will address how to market your business and develop creative ways to recruit and retain workers by utilizing social media and other creative strategies. The presenters will also provide experiential information on how they conducted marketing strategies to generate referrals and grow their businesses.

Kim Garcia

Kimberly Garcia, MSN, RN, CNL-C, BSHR, is the QAPI Director at Hillcrest Home Care and Hospice in Bellevue, NE. She has been a nurse for 16 years and achieved her Clinical Nurse Leader Certification after completing an MSN degree at Morningside College in Sioux City, Iowa. She has a bachelor's degree in Human Resource Management and is dedicated to improving quality of care for patients by helping build high functioning, engaged, quality-oriented teams. She has worked on various quality improvement projects including Hospitalization Prevention, Patient Satisfaction, OASIS Competency and has developed preceptor and professional development programs for home care and hospice. Kim is passionate about driving quality, patient safety and change using a collaborative systems-based approach.



Mentoring, Precepting and Professional Development; Strategize, Launch and Manage for Success

Kim Garcia will present on developing a professional workforce through mentoring and precepting, providing strategies for success. Kim will share information about how adults learn and outline models for mentors, preceptors and professional development. Kim will also instruct on how to avoid pitfalls when managing roles.

Tanith Heesch

Tanith joined CGS as Senior Provider Education Consultant for J15 Home Health and Hospice in August of 2017. She has 12 years of nursing experience in Home Health and Hospice encompassing Case Manager, Clinical Supervisor, Electronic Medical Record Implementation, Home Health Administrator and Director of Clinical Support and Education for multi-state providers. She has developed and delivered Home Health and Hospice education through diverse mediums and specifically has expertise in clinical documentation and regulatory compliance.



Nykesha Scales

Nykesha has worked with the Medicare Program for 20 years, with the majority of her years of service spent in the Provider Outreach & Education Department. During her tenure with CGS, Nykesha has also served as a Congressional Liaison, Tier II Customer Service Representative and a Compliance Analyst. Nykesha received her M.B.A from Liberty University, as well as a bachelor's in Business Management from Guilford College with concentrations in Organizational Communication and Human Resources. Ms. Scales' primary responsibilities include conducting training through in-person, teleconference and webinar events. Her primary focus is developing and delivering educational programs and learning tools to assist Medicare-certified home health and hospice providers.



Unraveling Medicare Clinical and Billing Requirements: CGS Home Health and Hospice Updates

Presenters will define and explore the Targeted Probe and Educate process, cover CGS Medical Review Activity, examine clinical documentation guidelines and direct attendees to CMS and CGS resource assets. The session will also provide updates and reporting requirements for CMS billing, instruct attendees on how to prevent billing and claim submission errors, and provide ways to identify claims processing issues.

Karen Houseman

Karen Houseman joined the Department of Health in Human Services in 2011 and is currently a Program Manager II in the Division of Developmental Disabilities serving the Home and Community Based Waivers. Karen's primary role includes management of contracted Targeted Case management for the Aged and Disabled Waiver and Traumatic Brain Injury Waiver. Karen has worked in Home and Community Based Services since 2016 in a previous role as Project Director for Money Follows the Person grant. Over the last several years Karen's work included policy, waiver management, quality assurance, budgeting, federal reporting, vendor relations, operations, and program development.



Speakers

Colin Large

Colin Large joined the Division of Developmental Disabilities and Home & Community Based Services in 2021 and is the Project Manager for the Performance and Innovation Team. He oversees Electronic Visit Verification within the Division as well as working with Liberty Healthcare on their Culture of Quality and other projects and initiatives. Colin is also interim administrator for the Quality and Compliance team and previously the Data Management unit. He has also served in a variety of capacities within project management, higher education, international education, and diversity & inclusion initiatives across the U.S. and the world.



Jennifer Quigley

Jennifer Quigley is Liberty Healthcare Corporation's Assistant Executive Director. She supervises the development and implementation of discovery activities that Liberty performs such as Mortality Reviews, Critical Incident Reviews, Collaborative Workgroup, and the soon to be implemented Human and Legal Rights and Provider Onsite Review process. Jennifer has an MBA in healthcare administration and 24 years of experience working in healthcare settings. She has also worked as an accreditation lead for The Council on Quality and Leadership where she traveled increasing the quality of services throughout the U.S. and internationally.



Betty Smith

Betty Smith is Liberty Healthcare Corporation's Incident Review Manager. In this role, she supervises the development and implementation of the Critical Incident Review Process to include triage and root cause analysis of serious and significant incidents involving HCBS Waiver participants throughout the state of Nebraska. Betty is a nationally certified investigator and has 23 years of experience assisting people with intellectual and developmental disabilities plan and recognize the outcomes important to them.



HCBS Waiver Developments

Karen Houseman, Colin Large, Jennifer Quigley and Betty Smith will share current projects surrounding quality improvement for Home and Community Based Waivers and current information on other developments underway that impact Home and Community Based Waivers. They will provide information on the Division's partnership with Liberty Healthcare, TBI waiver renewals and other information on Single Case Management, family support waivers and more.

Cindy Kathman

Cindy Kathman, APRN-NP ACHPN, is a member of the Mary Lanning Healthcare Palliative Care team as a family nurse practitioner. Kathman earned her diploma at Mary Lanning School of Nursing in 1987 and her Bachelor's Degree at Creighton University in 2000. She earned her Master of Science in Nursing Degree in 2017 from Clarkson College. She began working in MLH Home Care Services in 2000 with most of her time spent caring for hospice patients. She has been an Advanced Certified Hospice and Palliative Care Nurse Practitioner since 2018. She began working as a nurse practitioner in November 2017, focusing on formalizing the Palliative Care program. She currently sees patients at MLH, in their homes and in multiple nursing care centers in the region. She is also the In-House Provider at Edgewood Assisted Living in Hastings.



Anita Lounsbury

Anita began her health care career as a CNA at a long-term care facility, earning her Med Aide certification six month later. In 2007, Anita earned her certification as an LPN and graduated as an RN in 2015, joining Mary Lanning Healthcare as a home health nurse that November. Anita transitioned primarily to hospice care after passing her boards. Anita is currently working to attain certification as a hospice and palliative nurse.



John Mueller

John Mueller became a board-certified Chaplain in 2006, having completed 3,200 hours of Clinical Pastoral Education training at Aspirus Hospital in Wausau, WI. He worked as a chaplain in Salt Lake City, UT, as part of the hospice wing of a home health provider. John presently serves as hospital and hospice chaplain with Mary Lanning Health, in Hastings, NE. Prior to CPE, he completed his master's in theology with the Loyola Institute of Ministry Extended in New Orleans, LA. John became familiar with hospice philosophy and clinical care as hospice volunteer with Tabitha Health and also serves as a grief counselor.



Ashley Pavelka-Smidt

Ashley Pavelka-Smidt APRN, FNP-C is currently a hospice and palliative care nurse who has secured an Advanced practice nurse role Palliative Care Nurse Practitioner position at Mary Lanning Healthcare. She has nursing experience from birth to death. She just completed her Doctorate of Nursing degree at Creighton University in May 2022.



Speakers

Palliative Care and Transitioning Home Health Patients to Hospice

This session will provide information on palliative care including services provided and which patients will benefit. Additional topics include covering misconceptions about hospice care and how it benefits not only the patient, but also provides support to their family.

Maggie Keen

Maggie Keen is a nationally recognized expert on healthcare recruitment, retention, and motivation having spent the last 8 years consulting with top healthcare organizations. She serves as Vice President of MissionCare Collective and regularly speaks at leading industry events across the nation, inspiring audiences to rethink their recruitment strategy. Maggie's unique insights stem from her team's front-row seat into the complexities and challenges of the front-line labor market.



National Personal Care Workforce Data Study

Join Maggie Keen, VP of MissionCare Collective, for the unveiling of a new data study conducted by NAHC and MissionCare Collective. In partnership with one of the world's largest data companies, they've evaluated 65,000 personal care workers across more than 90 data sources. The analysis includes identification of seven personas of today's worker and key motivations and drivers to recruit, engage, and retain caregiver talent. Attendees will receive a copy of the report.

Kevin Kush Opening Session Speaker

Mr. Kush has been involved in coaching and teaching for more than 30 years. Coach Kush spent 21 of those years working with at-risk youth at Boys Town in Omaha, NE. As a head football coach, he compiled a remarkable record of 164 wins and just 58 losses with 13 of those teams finishing in the top 10. Mr. Kush now shares his experiences with a variety of groups including teachers, youth organizations, and companies. He holds a Bachelor's of Science degree from the University of Nebraska at Omaha in marketing and business education, and a Master of Arts degree from the University of Nebraska in vocational and adult education. Mr. Kush was featured on ABC World News Tonight as their Person of the Week. He is the author of three books: *The 100 Yard Classroom*, *Competing with Character*, and, *A Piece of the Puzzle - 8 Traits of a Quality Teammate*.



A Piece of the Puzzle ... Eight Traits of a Quality Teammate

We are all members of some team or group, both formal and informal. How well do the members of your organization or team work together? Are you a smooth, well-oiled machine or a fractured collection of in-it-for-yourself individuals? In a straight forward

no-excuses style, Kevin Kush discusses eight traits that can turn any group or organization into a cohesive, high-performing team. This includes: respecting everyone, handling adversity, adapting to change, and the importance of having high-energy and being accountable. Coach Kush's passion for performance is contagious and will help lead your team to greater productivity and success!

Tim Matacio

Tim Matacio is the Founder and CEO of Vamos LLC, a global transformation technology development collaborative. Tim is an executive and team coach, as well as a transformation technology consultant. He started his career as an attorney in private practice for seven years in the suburbs of Chicago. He then became a teaching tennis professional as well as a high school tennis coach. Tim began his executive and business coaching in 1995. He is a former President of the Nebraska Chapter of the International Coach Federation and the author of the book, *The Joy of Plork*. He is a leader of the virtual community, Life Transformed.



Set Your Mind for Creativity and Collaboration

The purpose of this session is to make the organizations of attendees more profitable. Through collaborations and creativity, organizations can enhance their effectiveness at work by increasing enjoyment for employees. Mr. Matacio will provide information about a healthy mind and cover the sympathetic and parasympathetic nervous systems and how they influence and affect behavior.

Amanda Matthew

Amanda Matthew was born and raised in Kansas and is a Jayhawk – none of this Cornhusker stuff. She is currently the Clinical Manager with AseraCare Hospice in Omaha. Amanda has been in healthcare for the last two decades. Amanda took a long time to recognize that her passion is for people at the end of life and has spent the last 8 years dedicated to caring for the dying.



Macy Catheters and Routes of Medication Administration

In this session, we will compare the benefits and burdens of differing routes of medication administration for patients at the end of life. We will review the differences in pharmacology based on the route of administration. Lastly, we will review how to apply this information to patient situations to optimize symptom management.

Speakers

Calvin McDaniel

Calvin McDaniel spent five years in medical imaging in both rural and urban hospital settings. This background made for a natural transition into medical consulting for Cerner, a large electronic health record vendor. In seeking to make a more profound impact on the national health system, Calvin worked as a health policy staffer for a member of the influential House Ways and Means Committee on Capitol Hill. He now serves as the Director of Government Relations for the National Association for Home Care and Hospice. Calvin manages legislative strategies, educates Members of Congress on home care and hospice priorities, and communicates impactful legislation to NAHC members.



Katie Wehri

Ms. Wehri has more than 30 years of experience in home health and hospice, holding several executive-level positions, with extensive and direct knowledge of industry operations, regulation, accreditation standards, interpretation and compliance, quality assessment, and performance improvement programming and compliance programs. She is the Director of Home Health and Hospice Regulatory Affairs for the National Association for Home Care and Hospice (NAHC) and is educated with a bachelor's degree in health care administration and human resources from the Bowling Green State University in Ohio.



Legislative and Regulatory Updates

Calvin McDaniel and Katie Wehri will present Home Health and Hospice Federal Legislative and Regulatory Updates. This will address the status of Public Health Emergency waivers and how to prepare for the end of the waivers. The home health updates will include a review of the current home health landscape, along with information about audits and oversight, Value-Based Purchasing expansion, the CMS proposed final home health rule, health equity payment, workforce alliance, and updates coming to the interpretive guidelines. The hospice updates will provide an overview of the key provisions of the hospice final rule for FY2023, including an update on the hospice quality reporting program. Additional hospice topics to be covered include: Expanding Access to Palliative Care Act; Palliative Care and Hospice Education and Training Act; Hospice Aggregate Cap Reductions Proposals; Hospice Telehealth Policy; Medicare Advantage VBIID Demonstration; Hospice Oversight Activities; and Hospice Survey Process Changes and Updated Interpretive Guidelines.

Shelia Zelazny

Shelia Zelazny is the Director of Business Development for Tabitha Health Care Services. In her role she develops, coordinates and implements plans designed to increase existing business and capture new opportunities for Tabitha's full

continuum of senior care. Shelia brings experience and expertise in sales strategy, growth planning and operational management. Throughout her career, including more than eight years in leadership positions for hospice care providers and nearly a decade in sales, she has been responsible for nurturing and developing relationships with referral sources and prospective clients throughout the Midwest. Prior to her career in healthcare, Shelia spent more than six years serving a much younger population as a special education teacher after earning a Bachelor's Degree in Special Education from Wayne State College.



Growth Mapping in Hospice

This session will focus on the fundamentals of growth related to referral volume and census. The presentation will also go over strategic planning steps to develop a growth map to make effective decisions.

Conflict of Interest Statement:

The speakers have identified no actual, potential or the perceived conflict of interest. The Nurse Planners have identified no actual, potential or perceived conflict of interest.

Exhibits and Casino Night!

Join the Nebraska Association for Home Healthcare and Hospice from 4:00 – 6:00 p.m. on Tuesday, November 1, 2022, for the Exhibit Hall networking reception.

Enjoy complimentary hors d'oeuvres and purchase a beverage at the cash bar during the reception.

Stop by each exhibitor's table to learn about the latest products and services available for your agency or company, and have your exhibit card stamped. Turn in your stamped card for a chance to win door prizes.

Following the Exhibit Hall, continue to socialize with fellow attendees and exhibitors in a casual and relaxed atmosphere while playing casino games provided by Entertainment Plus.

The Casino Night is a fundraiser to benefit the Nebraska Association for Home Healthcare and Hospice Political Action Committee (PAC). Contributions to the PAC allow us to maintain relationships with our state lawmakers who support home care and hospice issues impacting patients and the industry. We are requesting a \$50 NAHHH PAC contribution per person to participate in the Casino Night.

Our sponsors and exhibitors will be handing out extra casino chips when you stop by their table. The PAC contributions allow you as members and/or your association staff, to attend ongoing fundraisers and schedule individual meetings with candidates to continually educate them and garner their support for home care and hospice issues, such as the upcoming study to adjust the skilled nursing and private duty nursing Medicaid reimbursement rates.

Conference Objectives

1. Participants will be able to identify common characteristics of winning teams.
2. Participants will be able to develop an understanding of their relationship to team success.
3. Participants will acquire strategies for handling adversity.
4. Participants will understand the importance of accepting and implementing feedback and its relationship to team success.
5. Participants will understand the importance of exhibiting high energy.
6. Participants will identify the 3 elements to being accountable.
7. The learner will be able to understand the landscape of the home health industry, the current status of the Public Health Emergency (PHE), PHE waivers, and how to prepare for the end of the PHE waivers.
8. Understand audit and oversight activity.
9. Explain home health regulatory updates and initiatives impacting care in the home.
10. The learner will be able to understand the landscape of the hospice industry, including key provisions of the FY2023 hospice final rule and updates on the hospice quality reporting program.
11. Participants will understand legislative proposals including gain comprehension about legislative proposals including the Expanding Access to Palliative Care Act, the Palliative Care and Hospice Education and Training Act, the hospice aggregate cap reductions proposals, and hospice telehealth policy.
12. Participants will understand the latest issues impacting the MA VBID demonstration.
13. The learner will be able to understand audit and oversight activity updates as well as regulatory updates and initiatives in hospice including their impacts.
14. The learner will be able to understand changes to the hospice survey process and updated interpretive guidelines.
15. Participants will be able to prepare for the end of the PHE waivers.
16. Participants will be able to identify many types of dementia in hospice-eligible patients.
17. Participants will be able to identify many causes of agitation and different types of delirium in hospice patients.
18. Participants will be able to identify end-state heart, renal and lung disease in hospice patients.
19. The learner will be able to determine hospice eligibility and the classification of hospice patients.
20. Participants will be able to identify and deep dive into the seven personas of today's worker along with key motivations.
21. Participants will be able to define the current health care staffing shortage.
22. Participants will be able to identify components of a program and practices to expand workforce.
23. Implement strategies to increase your enjoyment and effectiveness at work.
24. Implement strategies to make your business more profitable.
25. The learner will understand the sympathetic and parasympathetic nervous systems and how they influence and affect behavior.
26. Participants will be able to identify how to strategize for success.
27. Apply principles of adult learning.
28. Participants will understand the differences among mentoring, precepting and professional development.
29. Participants will understand the mentor model, the preceptor model, and the professional development model.
30. Participants will be able to identify interventions for success and how to avoid pitfalls.
31. The learner will be able to understand the current staffing landscape and how to market to and recruit workers.
32. The learner will be able to market and promote in-home care services and how to increase service referrals received.
33. Participants will be able to list three benefits and three burdens to central lines at the end-of-life.
34. Participants will be able to list three benefits and three burdens to oral routes at the end-of-life.
35. Participants will be able to list two benefits and two burdens to rectal administration and the Macy Catheter.
36. Participants will be able to list one benefit and one burden of topical administration, medication administration via skin at the end-of-life.
37. Participants will be able to compare and contrast medication administration routes for patients at the end-of-life.
38. The learner will be able to define Targeted Probe and Educate (TPE) and explore the TPE process.
39. The learner will be able to identify CGS Medical Review Activity.
40. The learner will be able to understand clinical documentation guidelines.
41. The learner will be able to locate CMS and CGS resource assets.
42. The learner will be able to understand CMS billing updates and reporting requirements.
43. The learner will understand how to prevent Billing and Claim Submission Errors.
44. The learner will be able to identify Claims Processing Issues and Log.
45. Participants will understand the latest quality improvement projects for home and community-based waivers including Mortality Review and Critical Incident Management Process
46. Participants will understand the impact of changes with TBI Wavier Renewal, Single Case Management System, AD waiver rate rebasing, Electronic Visit Verification and LB 376 family support waiver.
47. Attendees will be able to define workplace violence.
48. Attendees will be able to list safety issues identified in home care and hospice.
49. Attendees will be able to develop a safety plan.
50. Attendees will be able to list psychological effects of safety concerns.
51. The learner will be able to define palliative care, the services provided, and which patients will benefit.
52. The learner will be able to identify misconceptions of hospice care and how hospice can benefit the learner.
53. Identify the critical need for the initial contact with patient and/or family to be an experience that promotes a seamless transition to hospice, as an impetus for the realized 'good death'.
54. Participants will learn key fundamentals of growth related to referral volume and census.
55. Participants will be able to identify strategic planning steps to develop a growth map to share in-sights and make effective decisions and how to write measurable goals related to growth and projections.
56. Participants will be able to incorporate resource allocation to help shape strategies.
57. Participants will be able to identify and map out areas of opportunity for prioritization.

Nebraska Association for Home Healthcare and Hospice
November 1-2, 2022, Annual Conference
Younes Conference Center North
707 W. Talmadge Street, Kearney, NE

Agency/Organization/Company Name: _____

Address: _____

City, State, Zip: _____ Phone: _____

Annual Conference Registration Fees

Annual Conference Registration Fees for Members

- 1st Member Representative - \$250 = \$ _____
Participant 1 Name: _____ Email: _____
- Additional Member Representatives - \$200 _____ X = \$ _____
Addtl Participant Name: _____ Email: _____
Addtl Participant Name: _____ Email: _____
Addtl Participant Name: _____ Email: _____
- \$5 for each Representative wanting to earn nursing contact hours (CE) _____ X = \$ _____

Annual Conference Registration Fees for Prospective Members

- 1st Prospective Member Representative - \$300 = \$ _____
Participant 1 Name: _____ Email: _____
- Additional Prospective Member Representatives - \$250 _____ X = \$ _____
Addtl Participant Name: _____ Email: _____
Addtl Participant Name: _____ Email: _____
Addtl Participant Name: _____ Email: _____
- \$5 for each Prospective Member wanting to earn nursing contact hours (CE) _____ X = \$ _____

OASIS-E Conference Registration Fees

OASIS-E Track Registration Fees for Members

- 1st Member Representative - \$300 = \$ _____
Participant 1 Name: _____ Email: _____
- Additional Member Representatives - \$290 _____ X = \$ _____
Addtl Participant Name: _____ Email: _____
Addtl Participant Name: _____ Email: _____
Addtl Participant Name: _____ Email: _____
- \$5 for each representative wanting to earn nursing contact hours (CE) _____ X = \$ _____
- Yes, I am registering through OASIS Answers for the Optional COS-C exam. _____ X

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OASIS-E Track Registration Fees for Prospective Members

- 1st Prospective Member Representative - \$450 = \$ _____
Participant 1 Name: _____ Email: _____
- Additional Prospective Member Representatives - \$440 _____ X = \$ _____
Addtl Participant Name: _____ Email: _____
Addtl Participant Name: _____ Email: _____
Addtl Participant Name: _____ Email: _____
- \$5 for each representative wanting to earn nursing contact hours (CE) _____ X = \$ _____
- Yes, I am registering through OASIS Answers for the Optional COS-C exam. _____ X

Casino Night Fundraiser for NAHHH Political Action Committee

- 1st Representative - \$50 = \$ _____
Participant 1 Name: _____ Email: _____
- Additional Representatives - \$50 each _____ X = \$ _____
Addtl Participant Name: _____ Email: _____
Addtl Participant Name: _____ Email: _____
Addtl Participant Name: _____ Email: _____

Grand Total for Fees: \$ _____

Annual Business Meeting Lunch - Members & Prospective Members

Annual Business Meeting Lunch Option (select an option below – your registration fee includes lunch):

- I will attend the luncheon.
Special dietary requests, food allergies: _____
- I will not be attending the luncheon.

Media acknowledgement (Be sure to read description before selecting.)

- By clicking this box I acknowledge photos and videos will be taken at the event and images of myself and others attending on behalf of the organization for which I am registering may be used publicly for future conference, social media, and association promotional use.

Payment Methods

- Check – Print and complete this form then send with a check payable to the “Nebraska Association for Home Healthcare and Hospice” at 3901 Normal Blvd., Suite 100, Lincoln, NE 68506.
- Credit Card - [Click here to register/pay online.](#)

Registrations are due by October 26, 2022. A \$3 processing fee is applied to all credit card transactions.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Registration Form Page 2 of 2